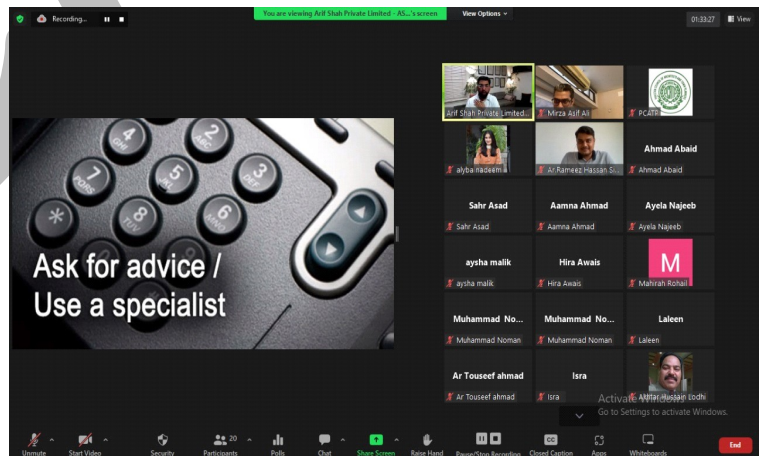
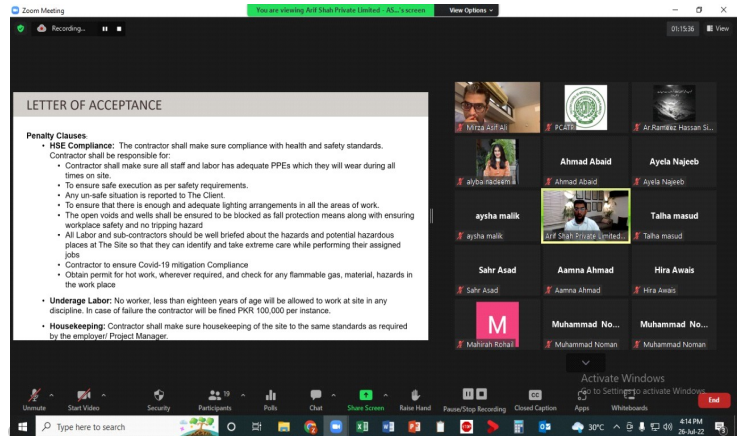


# THIRD REFRESHER SESSION ON 'DELIVERY OF SERVICES' For Architectural Licensing Exam (ALE)

The third refresher session on 'Service Delivery' was held today virtually in which around 30 architects who had registered for the Architectural Licensing Exam (ALE) with the PCATP participated.

Architect Arif Shah of M/s Arif Shah Pvt. Limited- A project Management Consulting Firm- conducted the session. Next sessions will be held tomorrow.

Young Architects are encouraged to participate in the next sessions and keep visiting PCATP Website for updates.



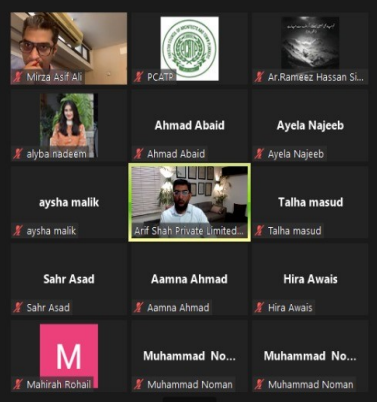
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### LETTER OF ACCEPTANCE

**Penalty Clauses:**

- HSE Compliance:** The contractor shall make sure compliance with health and safety standards. Contractor shall be responsible for:
  - Contractor shall make sure all staff and labor has adequate PPEs which they will wear during all times on site.
  - To ensure safe execution as per safety requirements.
  - Any un-safe situation is reported to The Client.
  - To ensure that there is enough and adequate lighting arrangements in all the areas of work.
  - The open voids and wells shall be ensured to be blocked as fall protection means along with ensuring workplace safety and no tripping hazard
  - All Labor and sub-contractors should be well briefed about the hazards and potential hazardous places at The Site so that they can identify and take extreme care while performing their assigned jobs
  - Contractor to ensure Covid-19 mitigation Compliance
  - Obtain permit for hot work, wherever required, and check for any flammable gas, material, hazards in the work place
- Underage Labor:** No worker, less than eighteen years of age will be allowed to work at site in any discipline. In case of failure the contractor will be fined PKR 100,000 per instance.
- Housekeeping:** Contractor shall make sure housekeeping of the site to the same standards as required by the employer/ Project Manager.




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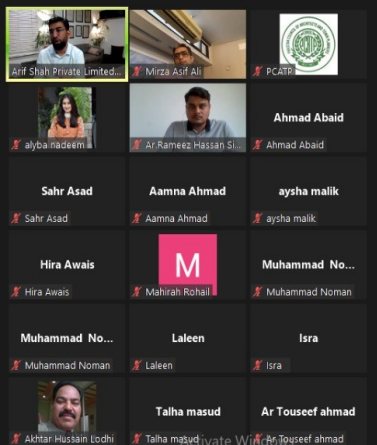
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**The three Cs of customer satisfaction:**  
Consistency, consistency, consistency



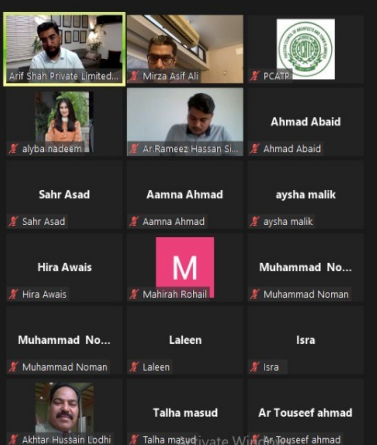
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**THANK YOU**



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